PROACTIVE SERVICES

KNOW YOUR IT STRENGTH AND RISK

Technical Security Assessment
This service assesses the security of the network that is utilized for daily business and facilitates hardening of components to better protect your assets and data. Options include:

- Network Architecture
- Firewall Policies
- Intrusion Prevention Techniques
- Data Loss Prevention
- Compliance Concerns (Compliance and regulation mandates)
- Determine if Appropriate Policies are in Place
- Disaster Recovery Overview

Incident Response Testing
The most well thought out plans can fail for any number of unforeseen reasons. Testing of incident plans is critical to overcoming simple issues that would otherwise go undetected. Options include:

- Table-Top Exercises
- What-If Scenario Exercises
- Incident Response Team Testing Exercises

IT Infrastructure Assessment
We can assess the current status of the core operational platform that processes your daily business to allow you to better plan for future replacements or expansions. Options include:

- Infrastructure Core (Servers, Firewalls, Switches and Routers)
- Wireless Infrastructure
- End-User Devices (Desktops, Laptops, Printers And Scanners)
- IoT Devices (Electronic Gates, Phone Systems and Perimeter Cameras)

IT Risk Testing
Every business should know if their core operational platform is at risk of unwanted visitors. Risk testing of your infrastructure provides you with a real time report card and recommendations for reducing risk. Options include:

- External Vulnerability Testing – determines security holes from outside your organization that can allow unwanted visitors into your environment
- Web Application Testing – determines security holes accessible through web applications into your corporate assets
- Social Engineering (Email Testing/Spear Phishing) – determines training levels of personnel for email and physical attacks
- Internal Vulnerability Testing – determines security holes from inside of your organization
- Penetration Testing – also known as ethical hacking and is available by:
  - Black box testing
  - White box testing

Backup Solution & Redundancy Evaluation
The worst time to find out that your data backup is insufficient is when you need it. An evaluation of your backup solution, recovery process, and redundancy plan should be performed to ensure you are on the right track.

- Review and Testing of Disaster Recovery Plan
REDUCING IT SECURITY RISK

IT Infrastructure Hardening
This service comes in many flavors depending on the needs of your company. It can consist of:

- Network Infrastructure Engineering
  - Single Location
  - Multi-Location
  - Network Segmentation
- Procurement, Installation & Configuration
  - On-Premise Servers
  - Microsoft Azure Cloud Servers
  - Hybrid Server Platforms
  - Microsoft Exchange
  - Switches
  - Routers
  - Firewalls
  - Desktops/Laptops/Tablets
  - Wireless Access Points
- Systems and Data Security
  - Anti-Virus/Malware Detection and Prevention
  - Threat Prevention
  - Spam Filtering
  - Data at Rest (Document Management and Archiving)
  - Data in Transit Protection/Encryption
  - Patch Management

Business Continuity Plan
All businesses should have a business continuity plan that is defined by the amount of downtime the business can endure. Disasters can come from Mother Nature, unwanted intruders and, unfortunately, human kind. The best recourse is to have a recovery plan. Options include:

- Data and System Backup Solution
- Data Redundancy
- System Redundancy

MANAGING YOUR BUSINESS

Business Software Solutions
Streamlining processes, increasing collaboration and automation are necessary in today’s world to remain competitive. Utilizing the right accounting package and business productivity tools allow you to compete. Options include:

- Business Software Consulting
  - SaaS Solutions
  - On-Premise Solutions
  - Cloud Hosted Solutions
- Business Systems Internal Control Processes
- Business Software Implementation and Configuration
- Business Analytics
- Application Training
- Software Upgrades
- Data Migration Services
- Application Integrations and Automation
- Custom Report Writing and Dashboard Configuration
- Document Management and Document Archiving
- Specialization in Sage 100, Intuit QuickBooks, Microsoft Dynamics GP, Business Central, Office 365, CRM, SharePoint, Business Intelligence and Microsoft 365
Managing IT Security
Security management and monitoring are not set it and forget it processes. We can provide the oversight to what's truly going on in your technology environment. Options include:

- Logging, Monitoring and Alerting
- Vulnerability Testing, Monitoring and Alerting
- Mobile Device Management
- Firewall Management
- Threat Detection and Mitigation Assistance
- Compliance Assistance (PCI, PII, PHI, NIST, HIPAA)

Support
Whether you have internal support personnel or not, there is a solution that will fit your support needs. Support options include helpdesk via remote and onsite support. Options include:

- Managed Services Provider (MSP)
  - Full Service
  - Selected Services
- Managed Security Services Provider (MSSP)
  - Full Service
  - Selected Services
- Outsourced Virtual CIO (VCIO) Services
- IT Hardware and Software Projects

Connectivity
A crucial piece of how businesses communicate and how your technology infrastructure operates. Options include:

- Internet (Circuit) Consulting and Evaluation
- Internet (Circuit) Procurement
- VoIP Phone System Consulting and Evaluation
- VoIP Phone System Procurement, Installation and Configuration
- WiFi Consulting and Evaluation
- WiFi Access Point Procurement, Installation and Configuration

REACTIVE SERVICES

Technology Infrastructure Assistance
We are here to provide you with the resources you need, when you need them. Options include:

- Break/Fix Technical and Business Software Support
- Security Breach Remediation (DDoS, Malware, Phishing, SPAM)
- Incident Response Management
- Disaster Recovery Assistance
- Help Desk Support
  - Technical
  - Software

Learn more at www.watechgroup.com