

IT STAFFING AND
TECHNICAL SUPPORT



IT STAFFING SOLUTIONS FOR YOUR BUSINESS

We understand how important technical support is to your organization or business. Well-functioning IT is essential to both productivity and effectiveness. A breakdown in the technology that makes your system run can bring work to a grinding halt. Outsourcing your IT allows you to use your staff more effectively so you can focus on your core business. Our experienced team can make sure that your technology stays up to date and running smoothly.

SOLUTIONS TO FIT YOUR NEEDS

We understand that every business operates differently and has unique IT needs. We offer a variety of staffing and technical support options to best fit your needs whatever that may be. Whether you need to outsource all your IT needs or you need additional support for your existing IT department, our solutions can be tailored to meet your needs and help your business operate in a more efficient and effective manner.

TECHNICAL SUPPORT

Break/Fix

Our team understands that sometimes things do not work the way they should. Sometimes things break. Sometimes software glitches. With our break/fix IT support services, we can quickly and effectively solve IT problems as they arise. Warren Averett Technology Group can get your systems back up and running to minimize downtime.

Managed IT Support Services

If your organization or business needs ongoing technical support, we can provide managed services to maintain your IT systems. With managed services, our team monitors the well-being of your technical environment and actively keeps your systems up to date and running smoothly. Rather than responding to issues as they happen, managed services allow our expert technicians to identify problem areas before they bring productivity to a halt.

COMPANIES CAN SAVE
30% on operating costs
by outsourcing
their IT.

Managed Software Support Services

Warren Averett's team of experienced software consultants assists companies with improving efficiency and productivity. Our managed software support services take a proactive approach to your software needs, where-as the break/fix service addresses needs as they arise. Our team has extensive experience in developing and honing

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best practices that streamline business processes and workflow, maximize inventory and purchasing processes, improve customer service and increase your financial success.

STAFFING

Outsourced Helpdesk Support

Maintaining a full-time IT staff to support your technology needs may not make the most sense for your business. Outsourcing IT support can be a more economical choice for some companies. Warren Averett Technology Group utilizes a Resource Center Support system that efficiently processes and resolves whatever your service request entails. Once submitted, we quickly reach out to you to assess what assistance is needed and provide expert technicians to resolve the issue. We do thorough examinations of the problem to ensure the best solution is found. Whether the issue can be fixed remotely or a technician is needed onsite, Warren Averett Technology Group has the helpdesk resources to support the specific needs of your organization or business without you having to maintain full-time staff.

Virtual CIO

Many businesses have complex IT needs, but lack the resources to maintain a full-time Chief Information Officer (CIO). To meet this need, Warren Averett Technology Group offers a Virtual Chief Information Officer (VCIO) solution. A VCIO can serve as a valuable member of your team and make sure that your IT goals are being met. Our team members are dedicated to making operational suggestions while helping your organization maintain a forward-thinking process.



OUR RISK, SECURITY AND TECHNOLOGY PROFESSIONALS OFFER ADDITIONAL SERVICES IN THE FOLLOWING AREAS:

Compliance & Assessments

- HIPAA, PCI, FAR/DFAR
- Industry Specific Compliance
- Insurance Company Compliance

Cybersecurity

- Cyber & Infrastructure Risk Assessments
- Vulnerability Testing
- Penetration Testing
- Security Monitoring

IT Remediation Services

- Data Security & Analysis
- Technology Consulting

System Infrastructure

- Data Recovery Solutions
- Cloud Services
- Internet Connectivity & VoIP
- On Premise & Hybrid Solutions

Business Software

- Accounting Software
- Office 365 Suite
- Business Intelligence